

What is *Notify Me*?

Notify Me is a new service, through our improved website www.cravencountync.gov that customers can sign up for notifications to be sent to them via email or text message. They can be notified of their Billing Area's due date and disconnection date.

This is a free service.

Craven County Water services 14,000+ residences and businesses. Those customers are divided into 4 different Billing Areas based on townships.

Neuse River (NR)

Township #6 (T6)

North West Craven (NWC)

East Craven (EC)

To ensure that you sign up for the correct notification calendar, a Customer Service Clerk will circle the correct Billing Area above.

Please note: *Notify Me* will send notifications based on a set calendar event. If you have already made your payment, you will still receive the notification. If you are unsure, please call our office at 252-636-6615 and we can check your account.