

DISASTER REFERRAL INFORMATION QUICK SHEET

FEMA DISASTER ASSISTANCE - 800 621 3362

American Red Cross - 800 733 2767/ ESP 800 257 7575 TTY 800 526 1417

Access and Functional Needs - People w/ Disabilities

Family & Protective Services

ADA Information - 800 514 0301/ TTY 800 514 0383

Childhelp National Child Abuse Helpline - 800 422 4453

NC Dept of HHS CARE-LINE - 800 662 7030/ TTY 877 452 2514

National Center on Elder Abuse - 800 662 7030

DOL: Office of Disability Employment - 866 633 7365

Financial Assistance

Aging Services

SBA - 800 659 2955/ TTY 800 877 8339

Elder Rights Advocacy Legal Assistance - 866 949 2372

ARC Hero Care Center (Military Families) - 877 272 7337

AARP - 888 687 2277/ ESP 877 342 2277

Health Care Services

Medicare Rights Center - 800 333 4114

True Rx Savings - 470 588 7283

Family Caregiver Alliance - 800 445 8106

Housing

Agricultural Aid

Operation Hope Mortgage Crisis Hotline - 888 388 4673

Farm Service Agency Office - 919 875 4800

Legal Services

USDA Risk Management Agency - Crops Insurance - 919 875 4880

NC Disaster Relief Legal Service - 800 662 7407

NOAA Fisheries Finance Program - 727 824 5377

Legal Aid of North Carolina - 866 219 5262

USDA Rural Development Office - 919 873 2015

American Bar Association Service Hotline - 800 285 2221

Animals / Pets

Tax Information

True Rx Savings (Include Pet Medications) -

NC Dept. of Taxation Information - 877 252 3052

Red Rover Animal Response (Hotel/Resource Help) - 800 440 3277

IRS Disaster Tax Information - 866 562 5227/ TTY 800 829 3676

Consumer Services / Price Gouging / Scam Reporting

Veterans Services

Federal Trade Commission Consumer Response Center - 877 382 4357

NC Dept of Veteran Affairs - 844 624 8387

Crisis Counseling

Dept of Veteran Affairs - Benefits: 800 827 1000/ TTY 800 829 4833 My VA311: 844 698 2311

Disaster Distress Helpline - 800 985 5990/ TTY 800 846 8517

National Hopeline Network - 800 784 02433/ Text 741741

Volunteer Work Opportunities - 919 610 8018

National Suicide Prevention Lifeline - 800 273 8255/ ESP 888 628 9454

TTY 800 799 4889

Team Rubicon - Crisis Cleanup Hotline: 800 451 1954/ 828 222 3975/
Contact or Volunteer at <https://teamrubiconusa.org/contact/>

Veterans Crisis Line - 800 273 8255 (Option 1)/Text 838255

Disaster Unemployment

Essential Needs

NC Unemployment Compensation - File a claim: <https://des.nc.gov/des> or call

USDA SNAP Information Line - 800 221 5689

888 372 3453/ Claim Assistance: 888 737 0259

United Way - 211

Dept of Labor Referral Helpline - 866 487 2365/ 877 872 5267

Social Security Administration - 800 772 1213/ TTY 800 325 0778

Federal Student Aid - Disaster Assistance - 800 433 3243

FEMA Mobile App Disaster Resources (Shelter and DRC Locator) - Text SHELTER or REFUGIO and a Zip Code to 43362 (4FEMA)